



**MENDING FENCES**  
DEDICATED TO IMPROVING LIVES



## SEPTEMBER 2019 IN THIS ISSUE:

- A Word from the CEO
- Mending Fences in the Community
- Happy Birthdays
- Work Anniversaries
- Shining September Star
- Recognition Corner

### STAY IN TOUCH

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ADDRESS: 7400 Beaufont Springs Drive, Ste 300  
Richmond, Virginia 23225

**Being A Change Agent**



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## A Word from Your CEO



Welcome to a new school year!

This will be a year of growth and new opportunities for Mending Fences. We are very

excited about what 2019-2020 has in store for us. We appreciate your continued commitment to the company and our growth. Our reputation is our most treasured asset and the foundation on which we have built our company. It is important for everyone to know that the only way to protect and improve our reputation is to exceed the client's expectations, meet our commitments, innovate in our business and deliver excellent service.

By understanding, and embracing our partnership with Richmond Public School, our vision, objectives and goals, we will be able to build stronger and lasting relationships that will yield long term results. We need Richmond Public School as well as other localities to look at us as a company that provides quality services. Excellent quality services will result

in more repeated business opportunities.

Please review the employee handbook that was developed to describe some of the expectations of our employees to outline the policies, program and benefits available to eligible employees. Employees should familiarize themselves with the contents of the employee handbook as soon as possible for it will answer many questions about the company.

One of our major achievements this year has been to restructure our leadership team, stabilize and strengthen our existing customer relationships, define and institutionalize operational processes and start conversations with new prospective customers.

In order to achieve this, we are always investing in our existing employees, improving our culture and work environment through activities and initiatives. Mending Fences is committed to delivering excellence and aspiring to be a world class service provider. I hope you enjoy reading the first of many newsletters and I hope that your experience here be challenging, enjoyable and rewarding!

Remember "Be A Change Agent".

In Leadership,  
Marian Parker Branch

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Please direct all payroll questions  
to Rue and Associates  
-Attention Barbara Thompson

Rue and Associates  
7264 Hanover Green Drive  
Mechanicsville, VA 2311

Phone: 804.730.7455  
Fax 804.730.7511

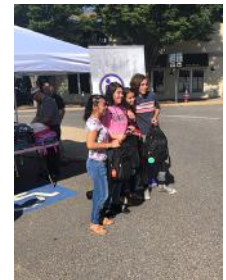
Email timesheets to:  
payroll@rueassociates.com

## Mending Fences In The Community

Mending Fences sponsored a reception in Honor of Chief of Police Eric English on Friday, August 16th at The Joshua Wilton House. The event was to welcome him to the community of Harrisonburg.

Mending Fences sponsored a Community Day in Harrisonburg on Saturday, August 17th, we passed out over 200 bookbags. There were games, food, music and lots of fun for everyone.

View photos and video from this events:



## Mending Fences In The Community

See larger images and video here:

<http://www.mendingfencesva.com/mending-fences-news/mending-fences-in-harrisonburg/>

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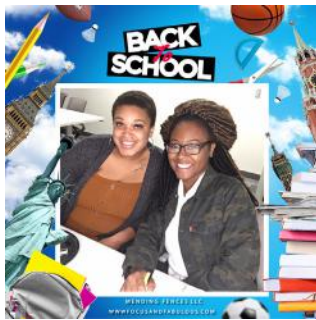
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## Mending Fences Celebrates Back to School



See all the images and videos here:  
[http://www.mendingfencesva.com/mending-fences-news/  
mending-fences-celebrates-back-to-school/](http://www.mendingfencesva.com/mending-fences-news/mending-fences-celebrates-back-to-school/)

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## Happy Birthdays

August 22nd-Shafonda Gash  
August 22nd-Warren Maxfield  
September 14-Eric Crawley  
September 25th- Anthony Ford  
September 28th-Shaquan Nelson

## Work Anniversaries

The following staff celebrated their working anniversary with Mending Fences this September.

Cornell Carter Jr. -4 years  
Tyjahne Davenport-1 year  
Anthony Ford-1 year  
Michelle Jennings-1 year  
Camille Johnson -1 year  
Phillip Moore-4 years  
Shaquan Nelson-1 year  
Tierra Reese -1 year  
Ricky Wood- 3 years

Thank you for your dedication to Mending Fences!!

## Team Building Activity

Friday, September 27th  
Back to School Kick-Off Bowling  
(Hanover Lanes) 7:00-9:00

## Training

Monday October 14th  
Professional Development Day - 9:00-11:00  
Topic- Believability + Credibility =Trust

## Shining September Star: William Cobb



Mr. Cobb kicked off our school year being the change agent! Mr. Cobb was interviewed on Monday, September 2, 2019 (Labor Day) and reported to

work on Tuesday, September 3rd, the 1st day of school at Elkhardt-Thompson. With limited experience working with low-incident students and a brief overview of our policies which did not include training on being a mandated reporter. Mr. Cobb sprang into action by assisting his student in the bathroom after having an accident on himself. Upon cleaning the student, Mr. Cobb noticed bruises over the student's body, he immediately reported the incident to the school personnel then submitted documentation of the event for CPS. He followed up with a phone call to Mr. Branch sharing what occurred. Ms. Liggins, the Compliance Specialist contacted Mr. Branch and stated how they were thoroughly impressed with Mr. Cobb's work

*(continued on next page)*

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### **Shining September Star: William Cobb** *(continued)*

ethics and professionalism in the class and in a crisis situation. Ms. Liggans didn't expect Mr. Cobb to return the next day and when he showed up at work she asked him "why did you go to such great detail to assist and change this student?", he replied "if this was his child he'd want the same done for his son". He was the change agent!

### **Mending Fences "Kudos Korner"**

Kudos to the following staff for Being the Change Agent!

Ms. Quinta Roberts shined as she assisted a coworker who had a family emergency and covered the student at Redd who had a great day! Thanks for being the CHANGE AGENT!

Mr. Quechan Woolridge showed flexibility in reporting to work for a coworker who had a family emergency while covering the student at Armstrong. With the assistance of Mrs. James, the student had a productive day.

Mr. Woolridge also spoke intelligently to the RBHA representative regarding his client. He passed on the counselor's card to his supervisor and stated that he would work with her when she comes to see the student so, she can help him help his client. Kudos again Mr. Woolridge. Thanks for being the CHANGE AGENT!

Mr. Tavarious Thompson excelled as he worked in two schools after filling in to handle a high-profile case at Armstrong. He reported to Woodville Elementary and worked with another student. Thanks for being the CHANGE AGENT!

### **Useful Links**

Mending Fences is a proud member of the Metropolitan Business League, the Black History Museum and Cultural Center of Virginia, and the V3 program (Virginia Values Veterans). Visit their websites and learn about the latest news and events of these great organizations.

<https://thembl.org/>

<https://www.blackhistorymuseum.org/>

<https://dvsv3.com/>

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